

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 23rd day of January 2018
In C. G. No: 52/ 2017-18/Vijayawada Circle**

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. M. Rajeswara Rao,
22/77 B,
S.B.I. Street,
Nuzvid,
Krishna-Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Nuzvid
2. Assistant Engineer/O/R.K. Pet
3. Assistant Divisional Engineer/O/Nuzvid Rural
4. Divisional Engineer/O/Nuzvid

Respondents

ORDER

1. M. Rajeswara Rao Bank Street, Nuzvid presented a complaint before this Forum during the Vidyut Adalat held at Nuzvid on 13.07.2017 wherein he has requested to arrange to transfer the Service No. 1226 standing in the name of his father by name M.V. Krishna to his name.
2. The Respondents 1,2 and 3 have submitted their written submissions jointly wherein they have explained that the complainant has filed title transfer at call centre Nuzvid on 02.02.2015 along with revised test report and LT application. Title transfer proposals were submitted to the Respondent No.4. The Respondent No. 4 has returned the application of the complainant for want of death certificate of original consumer and no objection certificate from the revenue authorities. The Respondent No.3 has addressed the complainant to furnish the relevant documents for effecting the name transfer. But the complainant has not furnished the requisite certificates. Finally the Respondents have submitted that the title transfer will be effected soon after receipt of requisite documents from the complainant to avoid legal complications. The Respondent No.3 has also

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DESPATCHED
DATE

30/1/18

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enclosed acknowledgment of the complainant on the letter wherein the documents for effecting title transfer was called for.

3. During the tele conversation with the complainant by the Secretary of the Forum at 11.42 A.M on 04.12.2017 the complainant has informed that he could not obtain the death certificate from the municipality and hence could not submit the requisite documents to the Respondents.
4. The complainant is here by advised to furnish the requisite documents before the Respondents so as to enable them to effect the title transfer as desired by him to avoid legal complications. Accordingly the complaint is disposed off in favour of the Respondents.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23rd day January 2018.

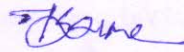
Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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